I am very much interested in having cap-tel made available to everyone who needs it. I currently live in a state in which it is not offered. Since I now rely on closed captioning for television viewing, I know how valuable it will be to me for telephone use. I lost my job in retail 3 years ago because I could no longer function using the telephone. I am far from alone. If the technology is available to improve this situation, then let's use it. We are talking about employment, personal and over all quality of life issues that need to be addressed. Thank you for attending to this important matter.